Teynham Community Pre –School – Parent questionnaire

Dear parent (s) / Carers,

We would like to give you the opportunity to complete a questionnaire to help us improve our service to you and your children. Please tick the appropriate box and feel free to add any comments in the spaces provided.

We have also added a section to find out children’s ideas. Please feel free to fill in the section with your child.

Could we please ask that questionnaires are returned to Pre –School by Monday 9th March 2020 we will collate all the information and provide written feedback to parents that request.

Each returned questionnaire will be entered into a draw to win a selection of books for your child.

Child’s name: ………………………………………………………………………………………………………………….

How long has your child attended Teynham Pre – School? …………………………………………………..

Overall are you happy with the service? YES NO

Comments

Please tick the most appropriate box and add comments in the space provided:

Section 1: Quality of care and support:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Strongly agree  | Agree  | Disagree  | Strongly Disagree  |
| My child is happy at Pre –School  |  |  |  |  |
| My child enjoys the activities at Pre –School |  |  |  |  |
| I am happy with the quality of care my child receives |  |  |  |  |
| Children are consulted about their likes and dislikes  |  |  |  |  |
| My child’s individual needs are met |  |  |  |  |
| I have opportunity to give ideas about improving the setting |  |  |  |  |
| My child is supported to fully meet their potential  |  |  |  |  |

Comments

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Strongly agree  | Agree  | Disagree  | Strongly Disagree  |
| Children’s interests are taken into account?  |  |  |  |  |
| There are a wide range of activities available to meet children’s needs?  |  |  |  |  |
| My child is encouraged to be healthy  |  |  |  |  |
| I am aware of the settings child protection policy |  |  |  |  |
| I am aware of what to do as a parent if I have a concern for a child |  |  |  |  |
| I receive regular communication from Pre –School about events |  |  |  |  |
| I feel happy approaching staff for help and support  |  |  |  |  |
| I feel comfortable approaching staff to talk about my child’s needs  |  |  |  |  |

Section 2 – quality of the environment:

Comments:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Strongly agree  | Agree  | Disagree  | Strongly Disagree  |
| The Pre –School is kept in good order |  |  |  |  |
| The Pre –School is a safe place for children to attend. |  |  |  |  |
| Outdoor provision meets child’s needs  |  |  |  |  |
| The setting is stimulating for children |  |  |  |  |
| Teynham is well equipped  |  |  |  |  |
| The parent notice board is accessible and easy to understand  |  |  |  |  |

Section 3 – quality of staffing:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Strongly agree  | Agree  | Disagree  | Strongly Disagree  |
| Staff treat the children well |  |  |  |  |
| Staff welcome the children to the setting at the start of their sessions |  |  |  |  |
| Staff keep me well informed of my child’s progress |  |  |  |  |
| Staff are approachable and make time to listen to my concerns |  |  |  |  |
| I am confident that staff are well qualified |  |  |  |  |
| I know if my child is struggling they are being helped appropriately |  |  |  |  |
| I am confident that the staff will do their best to protect children from harm |  |  |  |  |
| The staff are happy and work well together.  |  |  |  |  |
| Staff deal with my concerns quickly and appropriately  |  |  |  |  |

Comments

Section 4: Quality of management and leadership:

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Strongly agree  | Agree  | Disagree  | Strongly Disagree  |
| The Pre- School staff are helpful and approachable  |  |  |  |  |
| The deputy manager is approachable and helpful  |  |  |  |  |
| The nursery manager is approachable and helpful  |  |  |  |  |
| I am treated like a partner in my child’s educationI get the chance to speak openly about anything that concerns meStaff make an effort to explain what happens in the Pre –School The Pre – School is well lead and they work well together. I am aware of who the committee is I get opportunities to join the committee if I would like   |  |  |  |  |

Section 5: general questions

Comments

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
|  | Strongly agree  | Agree  | Disagree  | Strongly Disagree  |
| I feel that the news letters are informative and give me useful information  |  |  |  |  |
| The Pre- School mobile is a good way of keeping in contact  |  |  |  |  |
| I find the PIP (partnerships in practice) packs that my child brings home helpful in supporting their development |  |  |  |  |
| I feel included in fundraising of the Pre –School.  |  |  |  |  |
| I know how to contact Ofsted should I have any concern’s or complaints  |  |  |  |  |
| The Pre-School is value for money  |  |  |  |  |
| The website is a useful resource for finding out latest information  |  |  |  |  |
| I know who my child’s key person is.  |  |  |  |  |
| I found the settling in process useful and informative  |  |  |  |  |

Comments

Are there any suggestion’s you have about how we can improve our service?

Comments

Are there any further comments you would like to make about Teynham Community Pre- School?

Comments

Section 6: Childs view:

At Teynham Pre –School we enjoy having lots of fun. Please help us make Pre -School even more fun by telling us what you like to do at Pre –School and some things that we could do to make our Pre –School even better:

Good things about Pre – School:

Things we could do to make the Pre –School even better:

Draw your favourite nursery activity:

Childs Name: